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POSTAL REGULATORY COMMISSION

901 NEW YORK AVENUE NW SUITE 200

WASHINGTON, DC 20268-0001

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Re: Ida Post office
Ida, Ar. 72546

The Postal Service's decision to close our post office and provide rural delivery service raises questions concerning the sanctity of the mail and the risks involved in the handling of mail by non-career employees. We also foresee inconveniences in purchasing money orders and stamps, and sending accountable mail. We have the same concerns regarding the receipt of accountable mail, such as certified letters, registered letters and CODs.

The Postal Service's decision to consolidate our post office with another post office is being done over our objections. This will mean the loss of our identity as a community. We will not have a postmaster to whom we can take our problems, complaints and compliments. We will be directed to a distant postmaster in the home office of our station.

We cannot see any savings to the Postal Service under this arrangement. The clerk in charge of the station will be earning as much as our postmaster and, more than likely, will not be a resident of our community.

We feel that, as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We petition you, as members of the Postal Regulatory Commission, to respectfully consider our protest and order the Postal Service to give additional considerations to our service needs.

Respectfully,

Kathleen Phillips

Although a decision has not been made to close our office, we are respectfully asking you to consider what is at stake for the community of Ida if you do close our office.

The postal service representative you sent to the supposed "public meeting" on this matter was rude, did not answer questions addressed to her, and left before the scheduled end of the meeting. I asked her if it was even going to accomplish anything during the meeting and she ignored me. If this is the "service" we get as citizens of Ida - WE DESERVE BETTER!